m Product Release Notes – June 30, 2025

Release Version: 20250630

Release Date: June 30, 2025

What's New

N/A

Improvements

1. Help Me Choose" page within the new appointment scheduling UI

Purpose: Helps users decide what kind of appointment they need.

Included: Likely a step-by-step guidance to users to the right visit type (e.g., Health Coaching, AWHE & Nonself schedulable services).

2. Replace "Book Appointment" on home page with "Health Coaching" appointment category

Purpose: Prioritize or promote Health Coaching services.

Included: UI change—swapping a generic "Book Appointment" button for one specifically leading to Health Coaching. BCBSRI changes

3. Update Home Page Appointment Entry Points to Reflect New Scheduling UI

Purpose: Ensure consistency across all ways patients book appointments.

Included: All appointment types or links are aligned from the homepage, now direct to the updated scheduling experience.

4. Auto-Select Visit Type for New vs. Returning Patients

Purpose: Speed up scheduling and reduce errors.

Included: Logic in the backend/UI that checks if the patient is new or returning and suggests the right visit type automatically..

Fixes

Inclusion of Mobile Number in Athena Appointment Details - Ensure patient contact info
is available for reminders or follow-ups. The patient's mobile number is now captured or
displayed in the Athena (EHR) appointment details.1

Coming Soon

- 2. Book appt CTA on Chart taking User to Old Appointment FlowUpdate the "New Appointment" button in the patient chart to route to the new scheduling UI instead of the legacy appointment flow. Aligns all booking entry points with the latest scheduling interface, reducing confusion and improving user experience.
- 3. Integrate 'Follow-Up Visit' into Appointment Category System Redesigned UI
- 4. Integration of "Nutrition Education" Appointment Type into Scheduling System-Redesigned UI
- 5. Integration of "Mental Health Counseling" Appointment Type into Scheduling System-Redesigned UI

Need Help or Have Feedback?

Reach out to our support team via in app chat.