

**Coming Soon**

- **Intelligent Journey Recovery**

Planned Release: Internal testing November 2025 with expansion to our clients later in Q4 2025

We know life happens. If a member starts a critical journey or task within our product but is unable to finish, our new workflow recovery system will ensure they don't miss out.

Similar to an abandoned cart experience, members who start a journey and pause will be retargeted and contacted via our marketing services (email, etc.). This targeted outreach is designed to provide a helpful nudge to members, encouraging them to log back in and resume exactly where they left off, allowing them to complete their goals efficiently.

 **Have Questions or Feedback?**

Reach out to our support team via in app chat.