



What's Changed

Improvements

- **Ensure Your Provider is Prepared with Better Symptom Details Category**

To help your healthcare provider prepare for your upcoming visit, we have updated the appointment scheduling process. Now, when you select "Something else" as your reason for visiting, we require a brief description of your symptoms before submitting. Providing this specific context ensures you get the most out of your appointment time.

- **Clearer Feedback When Booking Appointments**

We've improved the experience when entering your reason for a visit during appointment scheduling. Now, if you reach the maximum character limit, you will receive an immediate visual alert and, for those using screen readers, an audible announcement. This ensures you know exactly when to shorten your description for a smooth booking process.

Have Questions or Feedback?

Reach out to our support team via in app chat.