



✨ What's New


- **Copy Team Invite for Challenges (Team Formation Phase)**
 - Team Captains can now easily share team invites during the team formation phase, simplifying inviting colleagues and eligible users to join a team.
 - A **Copy Team Invite** option allows Captains to **copy a team invite link** and share it via email, or any other preferred channel to the users that they want to invite.
- **Advanced Search in Challenges**
 - A new **Advanced Search** option can now be enabled via Unified Mission Control (UMC) for specific challenge types.
 - Behavior if enabled:
 - The challenge search box will only display users who have **acknowledged the challenge disclaimer** to other challenge participants.
 - Only users who have **joined the challenge** will appear in search results.
 - The **share challenge** functionality, which caters to all eligible users, is disabled during Advanced Search.
 - **Availability:** Advanced Search is currently supported for Team Race, Team Leaderboard, & Recharge Challenge.
 - **Note:** This is a configuration that needs to be turned on via UMC during challenge configuration.

⚙️ What's Changed

🔧 Improvements

- **Appointment scheduling:**
 - To streamline the appointment scheduling process and align with legal requirements, we have removed the need to accept terms and conditions before self-scheduling an appointment
 - To help members schedule appointments with providers they have seen in the past, we created a new visit type called "Follow-up" so patients can easily schedule new appointments with providers they are familiar with
- **New unread message indicator.**
 - A new indicator for users provides a quick and clear visual cue that there are new messages they haven't seen, encouraging them to open and engage with the unread content.



-  **Care Guide Updates:**
 - **Care Guides can now send members provider and benefit recommendations, as well as insurance cards directly through Castlight chat.**
 - This streamlines communication and improves the member experience by allowing agents to directly and securely share crucial, personalized information within the same chat conversation.
 - **Files sent from Care Guides to members in Castlight chat are now automatically saved to our case file.**
 - This reduces manual work for Care Guides while working with a member, eliminates the risk of human error (like forgetting to save a file), and adds surety of a complete and accurate record of all communications and documents related to a member's case. It also makes it easier for other agents or supervisors to review the case history, as necessary.

Fixes

- ✓ Removed logic that allowed patients to schedule virtual appointments for physical therapy
- ✓ Resolved an issue where some users were not receiving prompts to setup FaceID/fingerprint login
- ✓ Resolved an issue where some users were not getting notifications to add providers to Care Team when new claims received
- ✓ Clarified messaging for price estimates when the user is in their deductible phase with a standard PPO
- ✓ Log Manually option is now available for all users enrolled in the Walk With Friends challenge, so that users can log their progress easily during the grace period



What's Coming

- Advanced challenge search for Walk With Friends



Need Help or Have Feedback?

Reach out to our support team via in app chat.