



**SUB-PROCESSOR EXHIBIT  
USED IN CONNECTION WITH CASTLIGHT SERVICES**

This Schedule describes the Sub-Processors material to Castlight's provision of Services.  
(effective as of the Last Modified Date; subject to change)

**Last Modified:** March 1, 2026

Castlight Health, Inc. ("**Castlight**") uses certain Sub-Processors, who process Personal Information or Data, including Protected Health Information on behalf of Castlight and in connection with Castlight's provision of its Services to its customers. Capitalized terms used herein without definition are used as defined in the Agreement.

Castlight Sub-processors are subject to written agreements, including Business Associate Agreements that specify the confidentiality, privacy and security requirements that Sub-processors must maintain with respect to the protection of Personal Information they receive, store, structure, categorize, analyze, handle, send, and otherwise process, as applicable and in accordance with the Agreement and data protection laws.

Please note, depending upon a Customer's use of Castlight Services, not all Sub-Processors listed below may be needed to deliver Services to the Customer.

**Castlight Sub-Processors**

Sub-Processor	Location	Purpose of Processing for Castlight	Security Measures
<b>Amazon Web Services, Inc. ("AWS")</b> - AWS is a leading Infrastructure as a Service (IaaS) provider.	Seattle, Washington	AWS hosts miscellaneous Castlight services operating in a non PHI environment. AWS provides infrastructure hosting ancillary Castlight services. AWS does not access data within Castlight's VPCs, unless consent is provided. Castlight has never provided consent for AWS to access data within its VPC and will not do so without prior providing notification to affected customers.	AWS meets dozens of compliance standards, including HIPAA, SOC1/2/3, and ISO27001 (full list - <a href="https://aws.amazon.com/compliance/programs/">https://aws.amazon.com/compliance/programs/</a> ). AWS has an executed BA with the organization. Under the BAA, Amazon has met or exceeded all necessary configurations to ensure the service is HIPAA compliant even though the organization does not use AWS for PHI processing. The list of HIPAA security requirements in AWS can be found here - <a href="https://d1.awsstatic.com/whitepapers/compliance/AWS_HIPAA_Compliance_Whitepaper.pdf">https://d1.awsstatic.com/whitepapers/compliance/AWS_HIPAA_Compliance_Whitepaper.pdf</a> .



<p><b>Salesforce -</b> Salesforce is the world's leading Customer Relationship Monitoring (CRM) tool.</p>	<p>San Francisco, California</p>	<p>Salesforce provides a hub for the Castlight Health Customer Support team to track and resolve application user issues.</p> <p>Data is also stored and processed in several Salesforce Products including Tableau Cloud, Data Cloud, Health Cloud, Marketing Cloud, Marketing Cloud Intelligence.</p>	<p>The Salesforce Platform Encryption solution uses strong, probabilistic encryption on data stored at rest. Salesforce obtains SOC2 type II audit reports annually and are ISO27001:2013 certified. The organization's agreement with Salesforce includes the requirement to comply with all of our obligations as a Business Associate to its customers. Customer data will remain within the United States.</p>
<p><b>Akamai Technologies -</b> Akamai is a globally distributed intelligent edge platform that provides a defensive shield built to protect your websites, mobile infrastructure, and API-driven requests.</p>	<p>Cambridge, Massachusetts</p>	<p>Akamai provides session level inspection of Castlight http/https traffic for the following services:</p> <ul style="list-style-type: none"> <li>• Web Application Firewall (WAF),</li> <li>• Bot Management and protection,</li> <li>• Denial of Service Attack protection (DDoS/DoS),</li> <li>• Access to Akamai's Content Delivery Network (CDN) for improved performance.</li> </ul>	<p>Akamai has a comprehensive compliance assessment program. This includes EU GDPR, Payment Card Industry Security Standard PCI DSS, HIPAA, FedRAMP, ISO 27002, SOC Type II and others.</p>
<p><b>Google Cloud Platform ("GCP") -</b> GCP is a leading provider of cloud computing services.</p>	<p>Parkway Mountain View, California</p>	<p>GCP provides infrastructure hosting Castlight services including services processing PHI data. GCP does not access data within Castlight's organization, unless consent is provided. Castlight has never provided consent for GCP to access data and will not do so without prior providing notification to affected customers.</p>	<p>GCP meets dozens of compliance standards, including HIPAA/HITRUST, SOC1/2/3, and ISO27001 (full list - <a href="https://cloud.google.com/security/compliance/offerings">https://cloud.google.com/security/compliance/offerings</a>). GCP has an executed BAA with the organization. Under the BAA, GCP has met or exceeded all necessary configurations to ensure the service is HIPAA compliant. You can learn more about Google's HIPAA program at <a href="https://cloud.google.com/security/compliance/hipaa-compliance">https://cloud.google.com/security/compliance/hipaa-compliance</a></p>

